

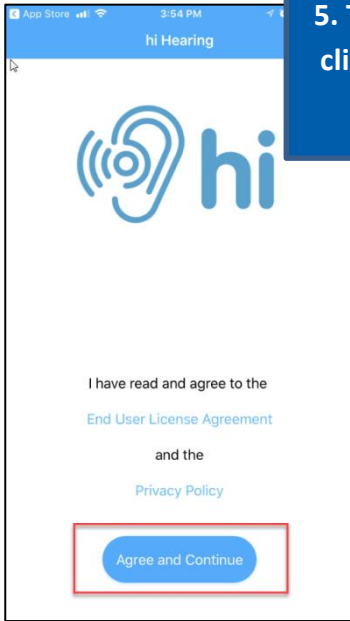
How to Download and Use the *hi Hearing* App for Your *hi HealthInnovations*® *hi BTE*® Wireless Hearing Aids (iOS Guide)

1. Go to the Apple App Store on your mobile device.

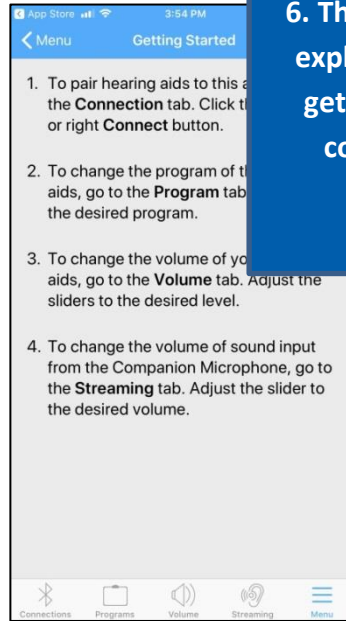
2. Search for "hi Hearing."

3. You may need to sign in with your Apple ID and password.

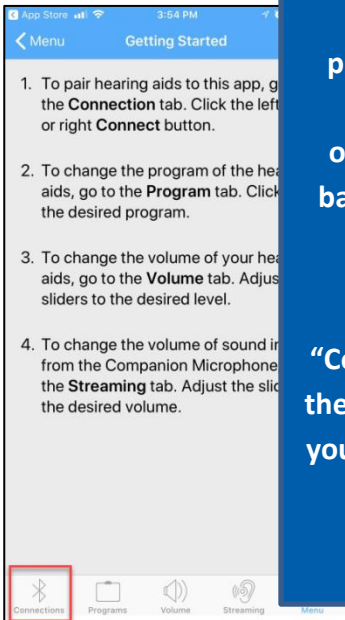
4. Once the download is complete, click "Open."



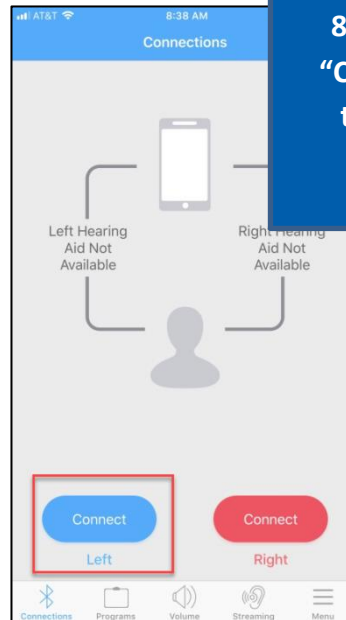
5. To use the app click "Agree and Continue."



6. The first screen will explain the steps for getting started and connecting your hearing aids.



7. Turn on your phone's Bluetooth. Next, open and close the battery door of each hearing aid. Then, click the "Connections" icon at the bottom to connect your hearing aids with the mobile app.

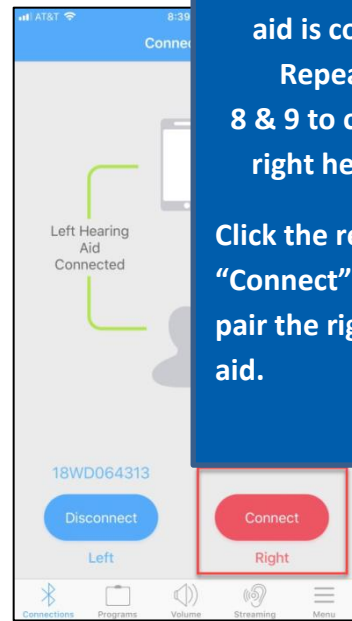


8. Click the blue "Connect" button to pair the left hearing aid.



9. Click the serial number displayed on the screen.

Note: Your hearing aids must be turned on for the mobile app to detect them.



10. Your left hearing aid is connected!

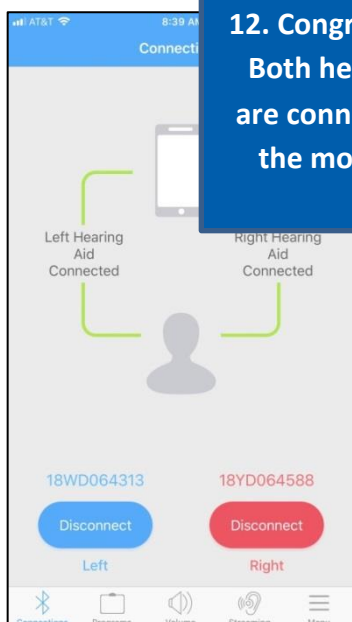
Repeat steps 8 & 9 to connect the right hearing aid.

Click the red "Connect" button to pair the right hearing aid.

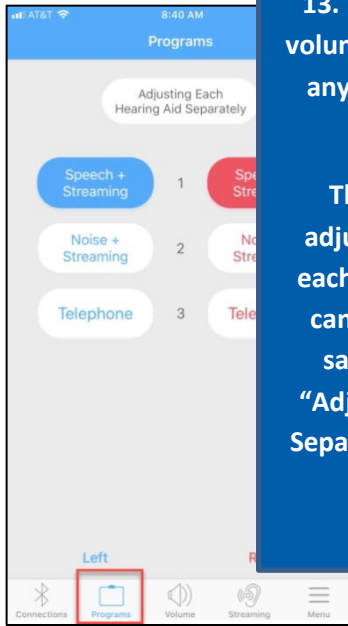


11. Click the serial number displayed on the screen.

Note: Your hearing aids must be turned on for the mobile app to detect them.

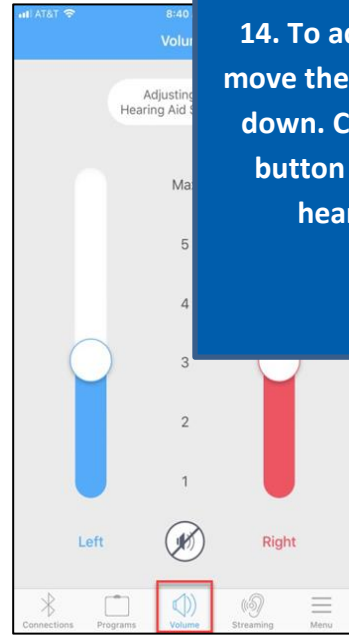


12. Congratulations! Both hearing aids are connected with the mobile app!

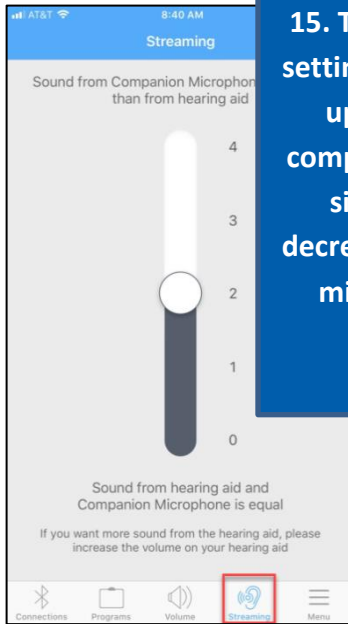


13. To change program, volume, or streaming click any of the icons on the bottom.

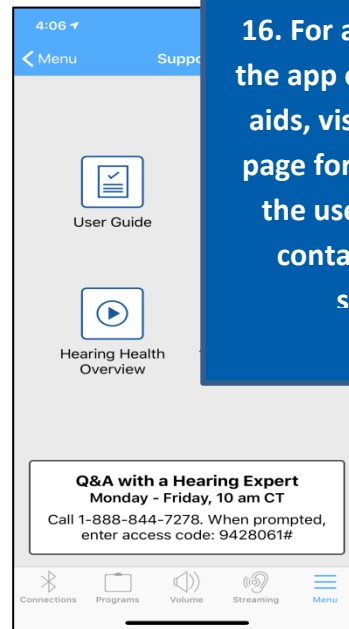
The settings can be adjusted separately for each hearing aid or both can be adjusted at the same time. Click the "Adjusting Each Hearing Separately" Aid button at the top.



14. To adjust volume, move the sliders up and down. Click the mute button to mute the hearing aids.



15. To adjust streaming settings, move the slider up to increase the companion microphone signal or down to decrease the companion microphone signal.



16. For assistance with the app or your hearing aids, visit the support page for resources like the user guide or to contact customer support.

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