

# What to Know About Your Hearing Aid Protection Plan

At *hi HealthInnovations*®, we know that life happens. The hearing aid Protection Plan\* was designed so that you can enjoy the sounds of your life again while keeping a little peace of mind.

## *hi HealthInnovations* Hearing Aid Protection Plan Hassle-free replacement for your lost or damaged hearing aid

- Three years of loss and/or damage protection
- One replacement device per covered hearing aid due to loss or damage<sup>1</sup> (even daily wear and tear)
- Maintenance, cleaning, and adjustments available if needed at no additional cost<sup>2</sup>



**Questions about your Protection Plan? Call 855-523-9355, press 2.**

# How to Use Your Protection Plan

## Follow these three simple steps to replace your hearing aid:

1. **Call the *hi HealthInnovations* service center** at 855-523-9355, press 2 to report loss or damage.
2. **If your hearing aid is lost**, sign and send back the provided statement of loss.  
**If your hearing aid is damaged**, use the provided shipping label to send in damaged device for assessment.
3. **Once *hi HealthInnovations* receives your statement of loss or damaged device**, your request will be processed so you can receive your hearing aid quickly and efficiently.

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1. Replacement hearing aid will be the same or similar model.
  2. Shipping charges apply.
- \* Protection Plan is not transferable and is not refundable unless devices are returned within the 70-day trial period.

